



Morecambe Football Club 2023/24 Season Ticket – FAQ's

1. Am I guaranteed access to league matches as a Season Ticket Holder?

Yes. All Season Ticket holders will be guaranteed access to all 2023/24 home league fixtures.

2. Season Tickets renewals – can I guarantee my seat?

We will hold your seat from the 2022/23 season until Tuesday 16th May 2023 5pm, to give people the option to renew their specific seat. After this time, we cannot guarantee your seat will be available.

3. How can I purchase my Season Ticket?

Morecambe FC 2023/24 Season Tickets can be purchased as follows:

- Online via the club website, see instructions below:
- Pay by card, over the telephone – 01524411797 ext 3
- At the Morecambe FC Club Shop (identification will be required). Morecambe FC Club Shop opening times are Monday to Friday 10-5pm.

3.1 Purchasing a Season Ticket online

- [CLICK HERE](#) or click the 'Renew Now' button that you will receive via email.
- Select 'Seated Season Tickets Only' or 'Standing Season Tickets Only'
- Then pick your preferred package and go to 'checkout'
- At the checkout, you will be required to complete the following details per Season Ticket holder. This is important where previous attendance may be taken into consideration.
 - Season Ticket Holder First Name
 - Season Ticket Holder Second Name

Please note that when you attend any match you may be required to provide identification. Supporters purchasing a 14–17-year-old Season Ticket will need to provide the name and contact details of their parent/guardian in case of emergency. All under 14 Season Ticket holders will only be able to be purchased with an Adult/Young Adult Season Ticket.

Any supporters buying multiple Season Tickets, we strongly encourage you to create accounts for the separate Season Tickets to help with fixtures where attendance may be taken into consideration.

- Once you have completed the above fields for every Season Ticket holder. You will press 'next'.
- You will then see a page offering the opportunity to donate money to the MFC Community Sports. Here you can select an amount or select 'No Thank You'.



- On the final page, before payment, you will have to select one of two options. 'Tracked First Class' delivery at £5.00 [this will include a physical season card] or 'Digital Season Ticket' which will require you to download the Morecambe FC App [available from the app store].

There will be no in person collections this season due to logistics in terms of printing and distribution.

4. Which games will my Season Ticket allow me to attend?

All Season Ticket holders will have their chosen seat(s) or terrace entry reserved for all home league fixtures for the 23/24 season. Cup fixtures are not included in this; however, Season Ticket holders will be given priority to purchase tickets for cup games, if necessary.

5. Can I change my seat to another seat in the same or another stand?

Yes, Season Ticket holders will be able to move their seats, but only to other available seats. This will not be an option until after the renewal period is over. This option will be available from Thursday 18th May 2023 10am.

6. When renewing or purchasing a Season Ticket, can I buy additional Season Ticket(s) for someone else?

Yes, you can buy additional Season Tickets, but we must have the information requested above for everyone you purchase for. If you are looking at purchasing additional seated Season Tickets, new seats will not be available to purchase until after the renewal period. This option will be available from Thursday 18th May 2023 10am.

7. How do I purchase a disabled/carer Season Ticket?

Please visit the Morecambe FC Club Shop and a member of staff will be able to take you through this process.

8. How will I receive my Season Ticket?

Everyone will be given the option for printing and postage this season, note this will be at an additional cost of £5.00. Those who choose this option will receive a physical Season Ticket card in the post, in a presentation case including a complimentary limited edition pin badge (one with every presentation case).

Those who wish not to pay the £5.00 fee will have the option to have a digital Season Ticket, which will be accessible via the Morecambe FC Ticketing App [available to download from the app store]. Those who choose the 'Digital Season Card' option will not receive a physical card and will be required to download the Morecambe FC Ticketing App.

For those who choose a physical season card, we will post these out towards the start of the new season. A more accurate date will be emailed to you in due course.



9. What does a Season Ticket entitle me to?

All Season Ticket holders are guaranteed their place at all 23 home League matches with a 2023/24 Season Ticket. Season Ticket holders will also be given priority to purchase in any cup fixtures, and 5% off **ALL** purchases in the Club Shop.

10. How long do I have as a previous Season Ticket holder to renew before my seat is released?

All seated supporters will have from Tuesday 2nd May 10am until Tuesday 16th May 5pm to renew and guarantee their seat(s). Thereafter, any available seats will be released on general sale on Thursday 18th May 10am.

To confirm if you do not renew your seat(s) by Tuesday 16th May 5pm the seat(s) will be released on general sale and thereafter cannot be guaranteed as available to you.

11. How long will the 'Early Bird' Season Ticket price be available?

The 'Early Bird' Season Ticket price will be available from Tuesday 2nd May 2023, 10am until Wednesday 31st May 11:59pm.

12. Do I need a new Season Ticket card if I am renewing?

Anyone who renews/purchases a new Season Ticket and selects the 'Tracked – First Class' delivery option will require a new physical season card. Those who choose the 'Digital Season Ticket' option will need to download the Morecambe FC App [available from the app store]. All 2022/23 Season Ticket cards will become void as of Sunday 30 April 2023, following our final home game of the season vs Lincoln City on Saturday 29 April 2023.

13. I am having trouble renewing my Season Ticket, what do I do?

Please contact the Morecambe FC Club Shop on 01524411797 (ext. 3), pop in and see us or email tickets@morecambefc.com

14. Can I get a refund on my Season Ticket, if I choose to cancel it after I have purchased but before the 2023/24 season starts?

Season Tickets are non-refundable and therefore in the event you wish to cancel your Season Ticket, no refund would be offered.

15. Where is the Family Stand at the Stadium, so I know where is best to purchase Season Tickets for my family?

Morecambe FC have two designated family blocks which are situated in main stand, D & E. They are accessible through turnstiles 1&2 and are at the left-hand side of the Main Stand, if you were walking up Christie Way towards the Stadium.



16. Can I pay for my Season Ticket in instalments?

Yes, this season Morecambe FC are offering selected Season Tickets to be purchased on a 6 monthly payment plan. This option is available on both early bird and standard Season Tickets.

| Ticket Type | Terrace | | | | | | | |
|-------------|------------|------------------------------------|-------------|------------------------------------|------------|------------------------------------|----------------|------------------------------------|
| | Adult | | Young Adult | | Junior | | Child Under 14 | |
| | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) |
| Early Bird | £179 | £29.84 | £145 | £24.17 | £50 | £8.34 | £50 | £8.34 |
| Standard | £199 | £33.17 | £165 | £27.50 | £70 | £11.67 | £50 | £8.34 |

| Ticket Type | Seated (C Prem) | | | | | | | |
|-------------|-----------------|------------------------------------|-------------|------------------------------------|------------|------------------------------------|----------------|------------------------------------|
| | Adult | | Young Adult | | Junior | | Child Under 14 | |
| | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) |
| Early Bird | £449 | £74.84 | £449 | £74.84 | £449 | £74.84 | £449 | £74.84 |
| Standard | £469 | £78.17 | £469 | £78.17 | £469 | £78.17 | £469 | £78.17 |

| Ticket Type | Seated (C1, C2, D and E) | | | | | | | |
|-------------|--------------------------|------------------------------------|-------------|------------------------------------|------------|------------------------------------|----------------|------------------------------------|
| | Adult | | Young Adult | | Junior | | Child Under 14 | |
| | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) | Full Price | 6-month payment option (per month) |
| Early Bird | £299 | £49.84 | £235 | £39.17 | £70 | £11.67 | £70 | £11.67 |
| Standard | £319 | £53.17 | £255 | £42.50 | £90 | £15.00 | £70 | £11.67 |

17. How do I buy my Season Ticket in instalments?

Supporters wishing to purchase their Season Tickets and pay for them over 6 months will need to select the 6-month payment package, clearly shown in the name of the Season Ticket i.e. Adult Season Ticket (6 monthly payments of £*). Once you add this to your basket, and follow the purchase procedure stated in Q3, at the end it will charge you your first month at the point of purchase, with all additional payments being taken



monthly from then. Note if you are purchasing more than one Season Ticket, they must either be all full payment, or all over 6 months, if you do require some as 6 months and some as full, you will need to do these purchases separately.

18. What will happen if I choose to purchase my Season Ticket in instalments?

Supporters who choose to pay for their Season Ticket(s) via instalments, will be required to pay 6 equal payments of an amount, first payment being taken at the point of purchase. The other 5 equal payments will be taken on the same day as your first payment every month, for a further 5 months.

19. If I fail to make a payment what will happen?

In the event, that a payment is missed, we will try and take the payment a further 3 times over 3 consecutive days to the missed payment. If payment is unsuccessful, your Season Ticket will be put on stop until payment is settled in full. We will contact you to assist you with this.

20. Will I be able to collect my Season Ticket from the Morecambe FC Club Shop?

No, Morecambe FC will not be offering a collection option this season. Any supporters who wish to have a physical Season Ticket card, will be expected to pay £5.00 at the point of purchase, which will include first class delivery with Royal Mail and their Season Ticket arriving in a presentation box with a complimentary limited edition pin badge. Those supporters who do not wish to pay this delivery fee, will be expected to download the Morecambe FC Ticket App [available in the app store] that will store your Season Ticket digitally and can be scanned at the turnstiles direct from your phone.

21. When will I receive my Season Ticket?

Season Tickets will be sent out now later than 10 days before the first home league fixture.

22. Is there a credit check required for the payment plan Season Tickets?

No. If you choose to pay for your Season Tickets over 6 months, you will not be expected to undertake a credit check. This will be a standing order that will be paid in equal amounts. 1 payment taken at the point of purchase and a further 5 equal payments taken over the course of the next 5 months.

23. What is the Morecambe FC Ticketing App?

